

Welcome to Eastnor Castle

Thank you for visiting us today; we hope you enjoy your day!

Opening Times

Grounds: 10.30am to 5.30pm

Junior Obstacle Course & Knight's Maze close at 5.00pm.

The car park will be locked shortly after 5.30pm.

Castle: 11.30am to 4.30pm

Last admission 4.00pm, please allow one hour to tour around the castle.

Castle Tea Room: 10.30am to 4.30pm Ice Cream Parlour: 11.30am to 4.30pm Little Land Rovers: 11.00am to 3.30pm*

*See overleaf for Little Land Rovers open dates.

Refreshments

The Castle Tea Room serves a delicious range of home-made snacks, light lunches and traditional afternoon teas, using seasonal and locally-sourced produce. The Castle Tea Room has indoor and outdoor seating, with tea, coffee and soft drinks available for takeaway. The Ice Cream Parlour serves traditional cones and flavoured ice-creams, including Doggy Ice Cream. A Tuck Shop selling light refreshments will be situated in the Castle Courtyard on busy days.

Picnics

You are welcome to picnic in the grounds; you will find picnic tables on the Valley Lawn and in a grassed area close to the entrance/exit. Please note that the tables in the Tea Room Courtyard are reserved for customers who have purchased food and drink.

Dogs

Dogs must be kept on a lead at all times other than in the Dogs Off Leads Area. There are 2 Dog Waste Bins in the grounds, please see the map overleaf. There is a Dog Wash in the car park should you wish to wash your muddy dog before leaving. Please collect a dog waste bag from the Visitor Entrance on arrival should you need one.

House Guides and Guide Book

You will find helpful guides in most of the castle rooms and there are also laminated room notes in every room to help you make the most of your visit. Guide books are available to purchase from the Visitor Entrance.

Facilities for Disabled Visitors

Certain areas of the grounds are not accessible for disabled visitors. Most of the interiors of the castle are accessible with access to the ground floor via 14 steps. There is a stair climber for anyone unable to climb these steps and also a passenger lift to access the first floor of the house. Please note we are unable to use the lift to access the first floor rooms during busy events or Bank Holidays. The grounds are quite hilly, and although access to the terraces, overlooking the lake is possible, it is not possible to access the arboretum and lakeside with a wheelchair. The Castle Tea Room is accessible by wheelchair. Accessible toilets are located at the Visitor Entrance and opposite the Adventure Playground.

For your Safety

Eastnor Castle is of significant age, therefore please take care when using the steps around the castle as many are worn and can become slippery in wet weather. The battlements of the castle, although worth visiting, are not suitable for children under 16 unless they are accompanied by a parent or guardian. All children using the play areas must be accompanied by a parent or guardian. Please take care when visiting our lake as it is very deep in places and the banks are quite steep. The lake is not suitable for swimming in.

Pushchairs, Large Bags & Rucksacks

In the interest of personal safety and for the protection of the building, it is requested that pushchairs, large bags and rucksacks are left with our staff at the castle entrance. Front baby carriers are permitted. Most of the paths around the grounds are gravel or stone. Pushchairs can be taken on the lakeside walk and within certain areas of the arboretum.

Litter

Please follow the Country Code and take your litter home with you or leave it in one of the bins provided.



Enjoyed your visit?

Upgrade today's ticket to an **Eastnor Castle Privilege Card and** enjoy free visits every day we are open, for a whole year!

> **Adult:** £29.00 (Age 16 + over) Child: £17.00 (Age 3 to 15) Family: £80.00

(2 adults & up to 3 children)



Visit our website eastnorcastle.com/buy-privilege-card to complete an Upgrade Form or scan the QR Code above.

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